

## Changes to Supplies website: Effective Sunday 9<sup>th</sup> June 2019

### Ordering: Paper, Supplies and Chargeable Toners/Consumables

Description	Order By	Each Price (ex. GST)	Each Price (inc. GST)	Machines on Postcode	Orderable Qty	Qty
Performer Fuji Xerox Performer A3 80gsm PK500 PEFC min 70%	Multiples of 3 Packs	\$0.40	\$10.34		unlimited	9

There are two new columns in “Step 1 Shopping Cart”

“**Machines on Postcode**”  
Relates to contracted machines with Fuji Xerox Australia. Not applicable for paper, supplies and chargeable consumables.

“**Orderable Qty**”  
Unlimited order quantity for paper, supplies and chargeable toners/consumables.

(Note: Product description and price shown is for demonstration purpose only.)

### Ordering: Toner and Consumables for Contracted Fuji Xerox Machines

[Search for Toner & Consumables for My Machines](#)

Customers with a **Support Service Agreement** (Contracted machines with Fuji Xerox)

**Toner and Waste Cartridges:** Quantities and limits are based on current meter readings by Model at an Account/Postcode.  
**Drum Cartridges:** A limit applies against each colour cartridge.  
**Customer Service Centre Contract:** If you need assistance please dial 1800 028 962 or email [websupport@aus.fujixerox.com](mailto:websupport@aus.fujixerox.com).

**IMPORTANT:** To ensure a seamless delivery and correct charges to your account, all consumable orders require a machine serial number prior to ordering. You can view your machine serial number through any of the options below.

Information within “[My Machines](#)” link.

Please take the time to familiarise with the new changes before placing your order.

Description	Consumable Type	Each Price (ex. GST)	Each Price (inc. GST)	Machines on Postcode	Orderable Qty	Qty
<b>Consumables Delivery Service</b>						
DC5580 BLACK TONER	Black Toner	Contract incl.	Contract incl.	1	1	
DC5580 CYAN TONER	Colour Toner	Contract incl.	Contract incl.	1	1	
DC5580 MAGENTA TONER	Colour Toner	Contract incl.	Contract incl.	1	1	
DC5580 YELLOW TONER	Colour Toner	Contract incl.	Contract incl.	1	1	
STAPLES C3 CD1 8derbook (2X5K)*	Consumable	\$172.80	\$190.08		unlimited	
Staples refills C3/Booklet(3x5K-15K)*	Consumable	\$219.96	\$241.96		unlimited	
WASTE TONER BOTTLE *	CRU Consumable	Contract incl.	Contract incl.	1	3	
<b>Valet Exchange Service</b>						
The items will be replaced by service technician on a new-for-old exchange basis.						
DC5580 BLACK DRUM	CRU Consumable	Contract incl.	Contract incl.			
DC5580 DRUM CARTRIDGE YMC*	CRU Consumable	Contract incl.	Contract incl.			

There are two new columns on this page:

“**Machines on Postcode**”  
Total number of machines: same machine model within the postcode of your defaulted delivery address.

“**Orderable Qty**”  
The maximum quantity can order for each part.

To learn more or know your ordering limit, please contact Customer Service on 1800 028 962 or email [websupport@aus.fujixerox.com](mailto:websupport@aus.fujixerox.com)

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Welcome TAMMIE FXA INTERNAL

> My Favourites (9)  
> My Regular Order(s)  
> My Details  
> My Machines  
> Order History

Account Information

User:  
Account:  
Account No.:

Hints and Tips

Do you need to store or send insert binders?  
Fuji Xerox knows that often Insert Binders need to be stored or repackaged to be sent to clients. Check out the lever arch archive boxes in a pack of 12. Code 047L10040

**Attention: Device serial number "XXX" is in storage. Please contact Customer Service on 1800 028 962 to provide meter reading.**

Serial 550756 - Toner & Consumables for Model AP5C4476-T

Below are the toners and consumables for your machine

Please note: Quantity limits may apply.

Description	Consumable Type	Each Price (ex. GST)	Each Price (inc. GST)	Machines on Postcode	Orderable Qty	Qty	
<b>Consumables Delivery Service</b>							
5C7775 TONER BLACK	Black Toner	Contract incl.	Contract incl.	2	0	N/A	<input type="checkbox"/>
5C7775 TONER CYAN	Colour Toner	Contract incl.	Contract incl.	2	0	N/A	<input type="checkbox"/>
5C7775 TONER MAGENTA **	Colour Toner	Contract incl.	Contract incl.	2	0	N/A	<input type="checkbox"/>
5C7775 TONER YELLOW **	Colour Toner	Contract incl.	Contract incl.	2	0	N/A	<input type="checkbox"/>
STAPLES C3 CD1 filder/book (2X5K)*	Consumable	\$172.80	\$190.08		unlimited	<input type="text"/>	<input type="checkbox"/>
Staples B1, fin/booklet CAS54X2K=8K*	Consumable	\$111.61	\$122.77		unlimited	<input type="text"/>	<input type="checkbox"/>
Staples refills C3/Booklet(3x5K=15K)*	Consumable	\$219.96	\$241.96		unlimited	<input type="text"/>	<input type="checkbox"/>
4C5570 APDCC3300 WASTE TONER BTL	CRU Consumable	Contract incl.	Contract incl.			N/A	<input type="checkbox"/>
5C7775/DCC3300 WASTE TONER *	CRU Consumable	Contract incl.	Contract incl.	2	0	N/A	<input type="checkbox"/>
<b>Valet Exchange Service</b>							
The items will be replaced by service technician on a new-for-old exchange basis.							
5C7775 LL DRUM CART	CRU Consumable	Contract incl.	Contract incl.			<input type="text"/>	<input type="checkbox"/>

If your machine is In-Storage, you will receive this notification.

"N/A" means, you cannot order the toner/consumable online.

For enquiries regarding In-Storage machines, please contact Customer Service on 1800 028 962 or email [websupport@aus.fujixerox.com](mailto:websupport@aus.fujixerox.com)

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Hints and Tips

Do you need an insert binder with your tabs?  
Tab dividers are commonly used with insert binders due to the size of the document and the storage requirement. We feature a heavy duty mechanism and additional storage pockets on the inside of the binder. They are available in a number of different sizes depending on the document size.

**Attention: Toner cartridges, Drum cartridges and Waste Toner Bottles, for this machine, are under Auto Replenishment. If there are any issues, please contact 1800 028 962.**

Serial xxx - Toner & Consumables for Model AP4C7780

Below are the toners and consumables for your machine

Please note: Quantity limits may apply.

Description	Consumable Type	Each Price (ex. GST)	Each Price (inc. GST)	Machines on Postcode	Orderable Qty	Qty	
<b>Consumables Delivery Service</b>							
DC5580 BLACK TONER	Black Toner	Contract incl.	Contract incl.	3	0	N/A	<input type="checkbox"/>
DC5580 CYAN TONER	Colour Toner	Contract incl.	Contract incl.	3	0	N/A	<input type="checkbox"/>
DC5580 MAGENTA TONER	Colour Toner	Contract incl.	Contract incl.	3	0	N/A	<input type="checkbox"/>
DC5580 YELLOW TONER	Colour Toner	Contract incl.	Contract incl.	3	0	N/A	<input type="checkbox"/>
STAPLES A A1 B1 C C1 C3 3X5K=15K	Consumable	\$138.45	\$152.30		unlimited	<input type="text"/>	<input type="checkbox"/>
STAPLES- C C1 D1 DX D2 D3 D4 = 4X5K*	Consumable	\$285.00	\$313.50		unlimited	<input type="text"/>	<input type="checkbox"/>
stple refill waste cont DX,D2,D3,D4	Consumable	\$297.25	\$326.98		unlimited	<input type="text"/>	<input type="checkbox"/>
WASTE TONER BOTTLE *	CRU Consumable	Contract incl.	Contract incl.	3	0	N/A	<input type="checkbox"/>
<b>Valet Exchange Service</b>							
The items will be replaced by service technician on a new-for-old exchange basis.							
DC5580 BLACK DRUM	CRU Consumable	Contract incl.	Contract incl.			<input type="text"/>	<input type="checkbox"/>
DC5580 DRUM CARTRIDGE YMC*	CRU Consumable	Contract incl.	Contract incl.			<input type="text"/>	<input type="checkbox"/>

If your machine is under Auto Replenishment, you will receive this notification.

"N/A" means, you cannot order the toner/consumable online.

For enquiries regarding Auto Replenishment, please contact Customer Service on 1800 028 962 or email [websupport@aus.fujixerox.com](mailto:websupport@aus.fujixerox.com)

Welcome TAMMIE FXA INTERNAL

**Contract conflict. Contact the Call Centre for assistance.**

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Account Information

User:  
Account:  
Account No.:

Hints and Tips

**How paper should be fed**  
Paper should be fed with the grain direction parallel to the feed path. That is, a long grain A4 should be fed "long edge feed". If you are not sure on the grain direction, simply tear a corner off one sheet, lick it and it will curl parallel to the grain direction.

Serial: xxx - Toner & Consumables for Model AP5C5576-3

Below are the toners and consumables for your machine

Please note: Quantity limits may apply.

Description	Consumable Type	Each Price (ex. GST)	Each Price (inc. GST)	Machines on Postcode	Orderable Qty	Qty	DELETE
<b>Consumables Delivery Service</b>							
5C7775 TONER BLACK	Black Toner	Contract incl.	Contract incl.			N/A	<input type="checkbox"/>
5C7775 TONER CYAN	Colour Toner	Contract incl.	Contract incl.			N/A	<input type="checkbox"/>
5C7775 TONER MAGENTA **	Colour Toner	Contract incl.	Contract incl.			N/A	<input type="checkbox"/>
5C7775 TONER YELLOW **	Colour Toner	Contract incl.	Contract incl.			N/A	<input type="checkbox"/>
STAPLES C3 CD1 fider/book (2X5K)*	Consumable	\$197.85	\$217.64		unlimited	<input type="text"/>	<input type="checkbox"/>
Staples B1, fin/booklet CASS4X2K=8K*	Consumable	\$117.19	\$128.91		unlimited	<input type="text"/>	<input type="checkbox"/>
Stples refills C3/Booklet(3x5K=15K)*	Consumable	\$238.14	\$261.95		unlimited	<input type="text"/>	<input type="checkbox"/>
4C5570 AP/DCC3300 WASTE TONER BTL	CRU Consumable	Contract incl.	Contract incl.			N/A	<input type="checkbox"/>
5C7775/DCC3300 WASTE TONER *	CRU Consumable	Contract incl.	Contract incl.			N/A	<input type="checkbox"/>
<b>Valet Exchange Service</b>							
The items will be replaced by service technician on a new-for-old exchange basis.							
5C7775 LL DRUM CART	CRU Consumable	Contract incl.	Contract incl.			<input type="text"/>	<input type="checkbox"/>

Update & Stay on This Page Update and Add to My Order

If there is a contract conflict, you will receive this notification.

Please contact Customer Service on 1800 028 962 or email [websupport@aus.fujixerox.com](mailto:websupport@aus.fujixerox.com)